



Company Type

Shipping and Cargo
New Orleans

Industry

Logistics

How a New Orleans-Based Cargo Company Saved Huge HR Costs with Hybrid Office 365 Migration

Background:

A New Orleans-based cargo company was in dire need to upgrade its existing email infrastructure to improve its communication from its remote cargo ships. With 130 mailboxes and 24/7 support service, the company couldn't afford any downtimes for its remote maintenance workers.

Apps4Rent's Solution:

Migrate all the components (mail flow, OWA redirection, journaling mailbox, retention policies) step by step to Office 365 Business Premium.

Results:

With Office 365 migration, the company has saved huge costs on human resources. The IT staff got rid of tedious and lengthy process of managing Exchange servers including backups, Windows updates, hardware management and so on. With a successful Office 365 migration, the management can focus on core issues of the company without worrying about IT anymore.

Background:

A cargo shipping company based in New Orleans, Louisiana, had Exchange 2010 with 130 mailboxes on its on-premise infrastructure. With its growing business, there was a need to upgrade the company's Exchange 2010 solution to recent versions or go for a cloud-based version. Since it had remote maintenance employees on its cruise ships and 24/7 support, any downtimes or delays in the system meant huge losses. The IT infrastructure comprised of spam engine, a backup server, a load balancer for traffic management, and a few applications that supported containers and backup. They wanted to introduce a solution that took care of disaster recovery and business continuity in multiple locations.

Challenges Faced:

With the burdened IT infrastructure, it was in pressing need to upgrade its current on-premise infrastructure for its email requirements.

"We did the cost analysis of our system looking at the inventory of our email network. Apps4Rent figured out the structure of our network and suggested us to opt for Hybrid Office 365 – which would done with using cutover migration. We migrated our components piece by piece until it was successfully accomplished."

- Joe, Senior IT Manager, Cargo company in New Orleans

The Solution:

After a diligent feasibility check and cost analysis of the company's unique network structure, Apps4Rent suggested to configure hybrid Exchange server for Office 365. We came up with the solution to configure hybrid Office 365 from the existing Exchange 2010 system to migrate its 130 mailboxes without any data losses or downtimes.

Results:

Once the hybrid Office 365 migration was complete, the new setup relieved the company's staff to take care of its tedious and mechanical IT process. After migrating to Office 365, the company have saved enormous costs in human resources as the staff is more focused on their core competencies. The hybrid Office 365 infrastructure also means that the team is free from doing rigorous backups, manage physical hardware or perform other related tasks.