



## Company Type

Automation, Detroit

## Industry

Manufacturing and Auto,  
Detroit

## How a Detroit-Based Automation Company Successfully Migrated 200 IMAP Mailboxes to Office 365

### Background:

An automation company based in Detroit, Michigan, operated its 200 users on G Suite. As Gmail offered very limited space to each mailbox user, the company wanted a solution offered huge bandwidth to carry day-to-day operations.

### Apps4Rent's Solution:

Migrate IMAP mailboxes to Office 365. Move each users' emails, calendars, contacts, to-do-lists, drafts etc. to Office 365 from Gmail for Business.

### Results:

Since the company has moved over Gmail, it is able to take full advantage of Office 365 integration including SharePoint, Exchange, and Power BI. Each user gets 50 GB mailbox space and enables unlimited archiving, which is better than Gmail's offering.

## Background:

A Detroit-based automation company operated its 200 mailboxes on G Suite. Since their work included sharing 3D models and high graphics prototypes on emails, the users often found that Gmail did not offer huge bandwidth for file sharing. They were restricted by size limit of the G Suite, propelling the users to go for other ways of file sharing. This created lack of transparency as Google’s ecosystem is quite different than other systems.

## Challenges Faced:

When it came to G Suite syncing with Microsoft Outlook, the options were limited. Since Gmail does not automatically migrate to its equivalent Outlook system, it needs to be done manually. There were concerns while migrating custom-made folders within Gmail by certain users. Since most of the users had customized their mailboxes into folders, data loss was one of the biggest concerns. Adapting the a completely new environment rather than a personalized custom-made mailbox invoked discomfort in some users. Before they moved forward with migration, they had to look at the exact transitional points.

*“We had a dispute at subscription level between pilot and subsequent subscriptions of Office 365 – where most of our users were rolled in. Deprovisioning and re-provisioning with the desired subscription level was required. We need an independent PowerShell script to start pre-provisioning the process to minimize complications. Here’s where Apps4Rent’s expertise really helped us.”*

*- Christian, Head – IT Services, Automation Company in Detroit, Michigan*

## The Solution:

Office 365 offered 50 GB mailbox space for each user, which offers better bandwidth than IMAP mailboxes. The Office 365 solution migrates all the users, drives, groups, and sites present on G Suite to Office 365 with zero data loss.

Collaboration with Microsoft on client’s behalf, service available to only Certified Cloud Partners.

## Results:

There is successful duplication of G Suite groups with all the members and their roles in the group intact in the Office 365 format.

Resolution of a subscription-level conflict between first Office 365 subscription and other subscriptions where users were rolled in.

There were plenty of factors which were successfully taken care of before moving IMAP mailboxes to Office 365. The factors like passwords, 2-step authentications, domain verification, adding users, creation of migration batches, updating DNS, importing files etc. were migrated successfully to Office 365.