

**Company**

Centrica plc

Company TypeEnergy services and
solutions**Industry**

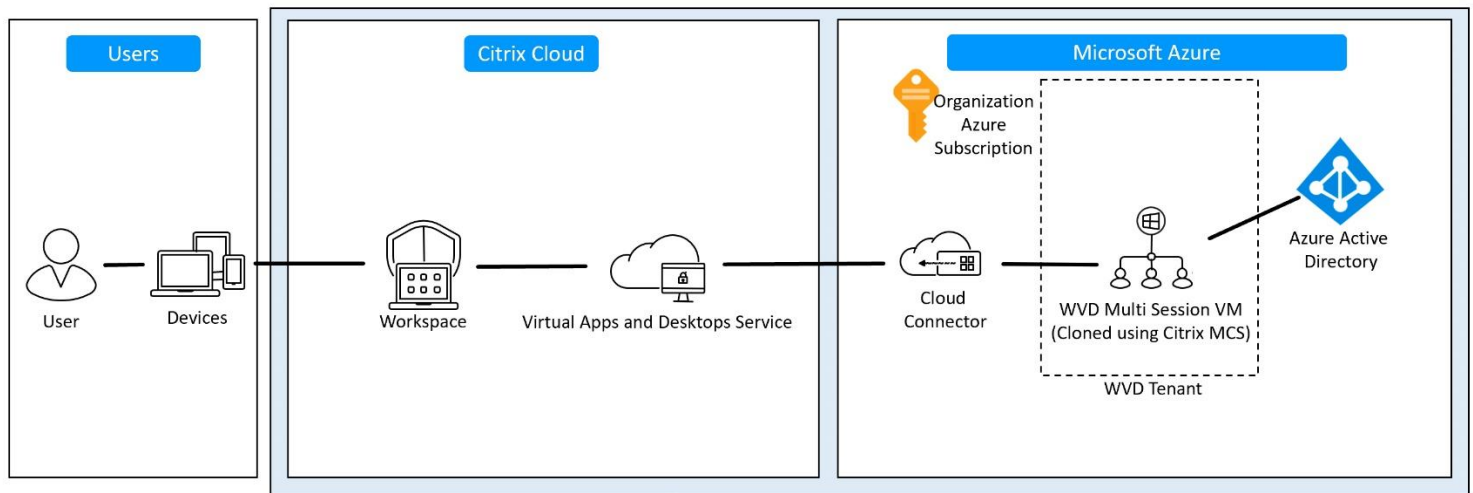
Energy

Centrica plc Migrates to Windows Virtual Desktop for Serving Customers Better**Background:**

A large energy services and solutions company employing over 30000 employees distributed across the globe and operating in various capacities was using virtual desktops on physical servers in data centers. It was battling with scalability constraints as the procurement and deployment of hardware was costly, challenging, and lengthy especially when there were rapid fluctuations in demand.

Azure WVD Solution

As an organization that quickly transitioned to the cloud-first strategy with Microsoft Azure and Office 365 migrations, Windows Virtual Desktop was the natural choice of progression for virtualization. The primary motive of reducing costs could be fulfilled by leveraging Windows 10 Enterprise Multi-session that is exclusively available with Windows Virtual Desktop. Furthermore, provisioning was simplified by using Citrix solutions.



Benefit Realization

The organization was able to drive down costs, improve operational efficiency, and simplify provisioning without any disruptions within 5 months. 18000 employees distributed across the globe can use their preferred devices to instantaneously access the information that they need and toggle between applications seamlessly to deliver delightful services to their customers.

“Centrica has a cloud first strategy, so we jumped at the opportunity to move end-user computing into the cloud. With Windows Virtual Desktop and Multi Session Windows 10, our users get a faster, more seamless experience to serve customers better.”

Patrick Babic, Service Owner

Credit: Microsoft Partner Program