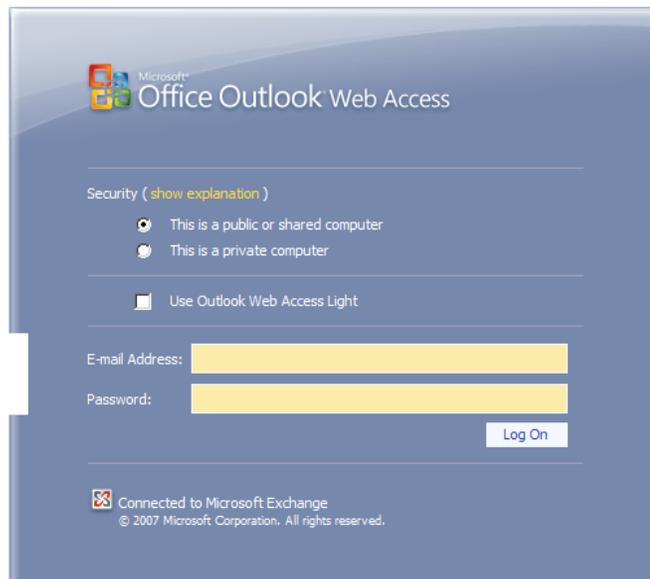
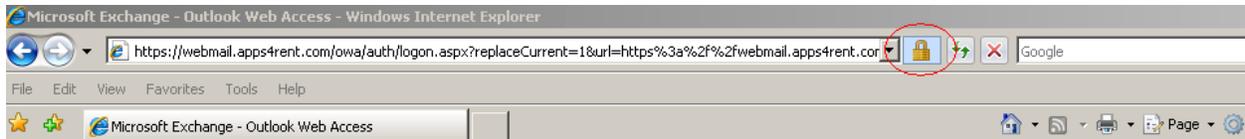


If you are able to login into Outlook Web Access; but not from your desktop Outlook; then please follow the steps given below. Once you are done with these steps; you will then need to re-configure your Outlook by following the steps given in the separate document.

First we need to import the certificate by following the steps given below.

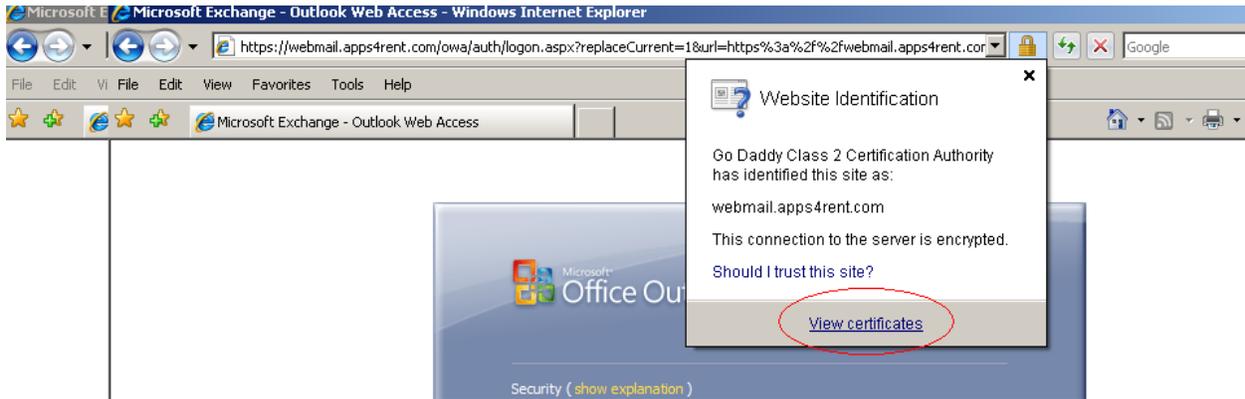
Step 1.

Open OWA by following the URL <https://webmail.apps4rent.com>



Step 2 .

Click on view certificate.



Step 3.

(We will get certificate installer screen, Click on install certificate)



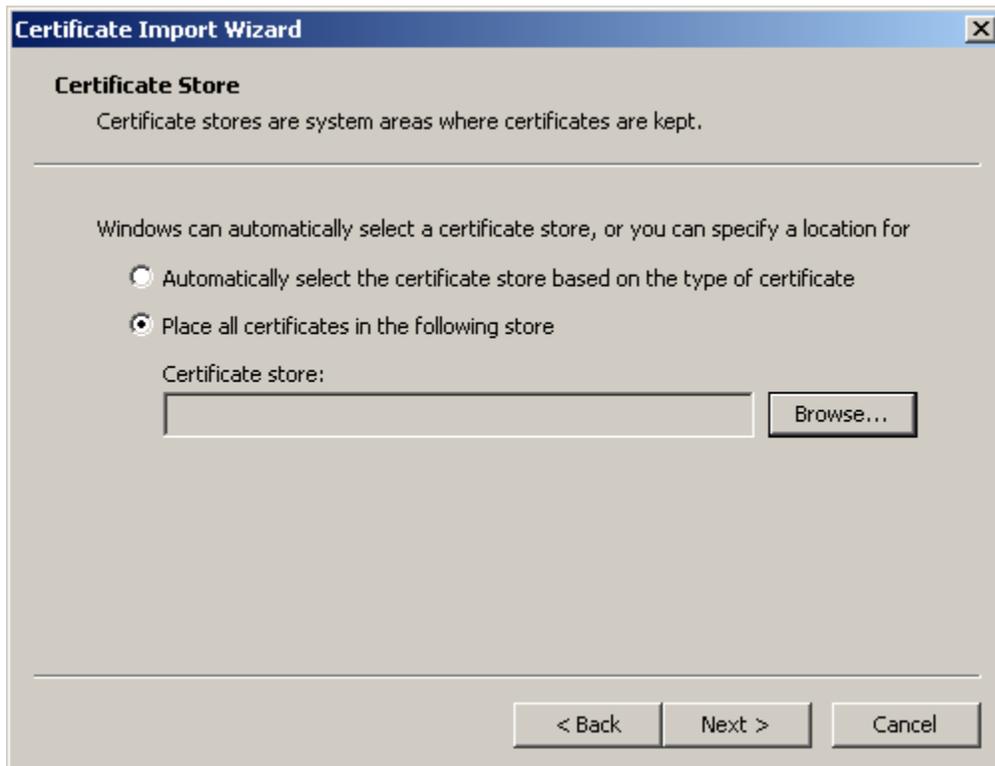
Step 4.

Click on next get the certificate install.



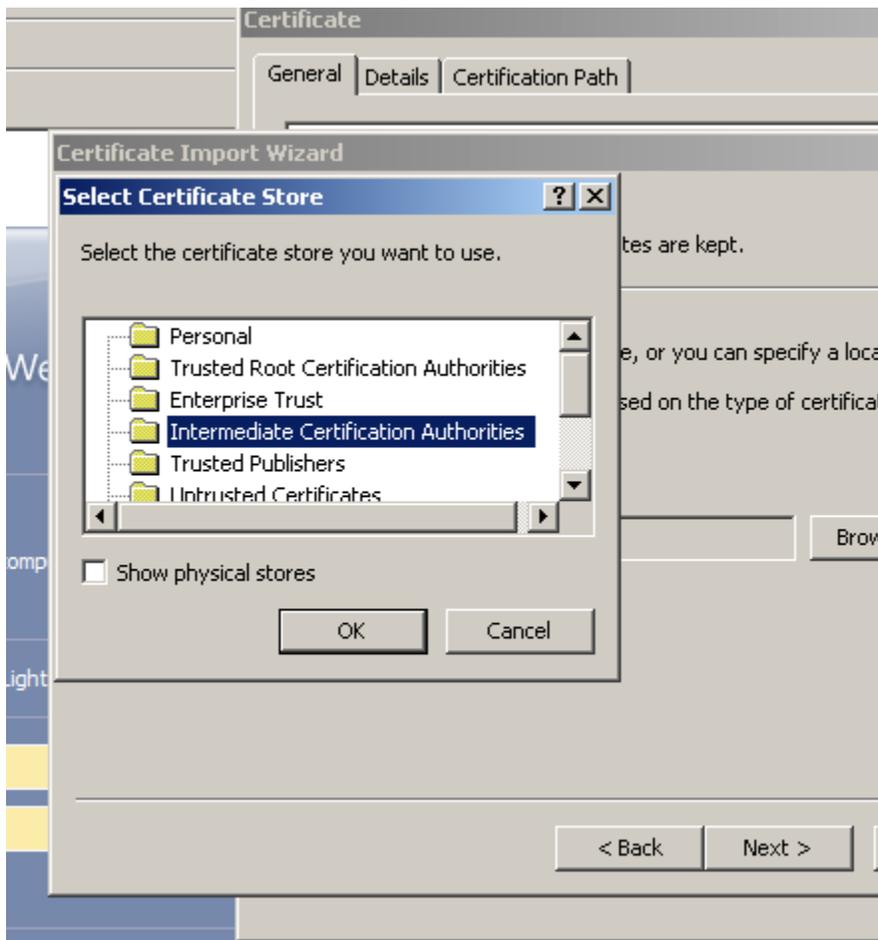
Step 5.

Click on browse



Step 6.

Place the certificate on “intermediate certification authorities”



Step 7.

Click on finish and your certificate will get install on your system.



Step 8.

You will get the confirmation screen.



Step 9.

Then go ahead and create the new outlook profile.