If you are able to login into Outlook Web Access; but not from your desktop Outlook; then please follow the steps given below. Once you are done with these steps; you will then need to re-configure your Outlook by following the steps given in the separate document.

First we need to import the certificate by following the steps given below.

#### Step 1.

Open OWA by following the URL https://webmail.apps4rent.com



Security ( s						
•	This is a pu	ublic or shared o	omputer			
	This is a pr	ivate computer				
	Use Outloo	ok Web Access L	ight			
E-mail Addr	ess:					
Password:						
				L	og On	

### Step 2 .

Click on view certificate.



## Step 3.

(We will get certificate installer screen, Click on install certificate)

Certificate	? ×
General Details Certification Path	1
Certificate Information	
This certificate is intended for the following purpose(s):	
•Ensures the identity of a remote computer	
* Refer to the certification authority's statement for details.	
Issued to: webmail.apps4rent.com	
Issued by: Go Daddy Secure Certification Authority	
<b>Valid from</b> 8/6/2008 to 5/1/2009	
Install Certificate Issuer Stateme	ent
	к

#### Step 4.

Click on next get the certificate install.



### Step 5.

## Click on browse

Certificate Import Wizard	×				
Certificate Store					
Certificate stores are system areas where certificates are kept.					
Windows can automatically select a certificate store, or you can specify a location for					
$\odot$ Automatically select the certificate store based on the type of certificate					
Place all certificates in the following store					
Certificate store:					
Browse					
< Back Next > Cance	1				

### Step 6.

Place the certificate on "intermediate certification authorities"

	General Details Certification Path
	Certificate Import Wizard
	Select Certificate Store
	Select the certificate store you want to use.
We	Personal Trusted Root Certification Authorities Enterprise Trust Intermediate Certification Authorities Trusted Publishers
omp	Dotrusted Certificates Brow Brow
.iaht	OK Cancel
_	
	< Back Next >

#### Step 7.

Click on finish and your certificate will get install on your system.



# Step 8.

You will get the confirmation screen.

Certificat	e Import Wizard 🛛 🗙
<b>i</b>	The import was successful.
	ОК

## Step 9.

Then go ahead and create the new outlook profile.